



Spring 2013 NASTF Vehicle Security Committee Meeting Summary

February 26, 2013, 1:00PM Eastern – 10:00AM Pacific

The 2013 NASTF Spring Vehicle Security Committee meeting was held by conference call on 2/26/13.

Call to Order & Roll Call

The meeting was called to order at 1:00PM EST. Attendee list is attached to this summary.

SDRM Usage Report

SDRM Administrator David Lowell reported continued strong growth in VSP Registry membership and transactions. There are now a total of 1397 active LSID accounts; 878 Locksmith and 519 Independent Repair Facility (IRF) accounts. IRF accounts are now growing at a faster rate than locksmiths accounting for an increasing percentage of total registry accounts. This is attributed to discovery by IRFs of the utility offered by SDRM for repairs ranging from immobilizer resets to ECU replacements and reprogramming and access to Theft Relevant Parts. Of particular significance is the fact that total Registry transactions have increased by approximately 40% year over year for the second consecutive year. David's entire report can be viewed on the NASTF website at the following link. <http://www.nastf.org/files/public/Governance/2012eoyVSPRreport.pdf>

NICB Report

NICB was unable to attend the meeting and no report was given. Look for NICB's status report on the NASTF website after March 8. David Lowell noted that he has strong cooperation from NICB and works closely with law enforcement in the limited number of cases where reported thefts are associated with Registry transactions.

MBUSA TRP

Dan Selke, MBUSA's representative to the VSC was in Germany and unable to attend this meeting; Skip Potter gave a limited report based on discussion with Dan. MBUSA continues to work with its parent company Daimler to broaden availability of Theft Relevant Parts through SDRM. David Lowell reported that MBUSA has extended their "California Key Ordering" link to all 50 states for registered SDRM users. Because this link now points to key ordering for 50 states, MBUSA is requested to retitle the link to reflect this.

SSIR Report

Skip Potter reported there were only three Security Service Information Requests submitted since the last meeting; two were associated with technician misunderstanding of the registration process. These technicians were referred to instructional resources on the NASTF website. The other SSIR is under review by the automaker.

Background Check & Audit Enhancements

David Lowell reported increased random audit frequency for the latest reporting period. This is above and beyond audits for cause like those triggered by NICB or registry member inquiry. The SDRM Administrator has suspended twelve accounts since the inception of SDRM including one failure to respond to a D-1 forms request. Of the dozen suspensions and/or



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revocations, only two have resulted in formal appeal as per SDRM Terms & Conditions. One appeal was denied for cause without further escalation; the second was escalated to, and upheld by the Security Review Committee (SRC). Claude Hensley reported that the Audit Sub-Committee charged with enhancing background check and audit policies, has recommended more extensive audits of businesses that to have unusually high volumes of SDRM transactions. A number of steps were recommended and all are to be implemented. David Lowell has also developed standardized communications to account holders who are to be audited and/or are being suspended or terminated. Final versions of these documents will be reviewed by the Audit Sub-Committee and then handed off to the NASTF Board for final approval. These documents will be maintained in the secure section of the NASTF website accessible to those with SDRM administrative access permissions.

SDRM Funding Model Concepts – Update

The status of SDRM funding is still under discussion by the NASTF Board and has not changed since our fall meeting.

European Automakers – Security Related Parts and Vehicle Interfaces

Robert Beckmann of Beckmann Technologies reported that gaps remain with some European automakers with respect to parts policies that affect the ability of IRFs to service certain late model vehicles. He also reported that *some* Mercedes dealers interpret TRP policy in different ways, some refusing outright to sell the parts while others are selling TRP to Registry members within the guidelines established by MBUSA TRP policies.

SDRM Kaizen Opportunities

Claude Hensley reported several undertakings to improve the VSC and SDRM before our fall meeting. These efforts are reflected in the action items listed below.

Canadian SDRM Update

John Norris of NATA reported Canada has 27 VSP's registered, 19 of these are active. John also reported that 83% of the vehicles that are being sold in Canada are now represented in the program. Some automakers are still doing IT build-out to make data availability more robust. Thus far, Canadian locksmiths haven't joined the program in significant numbers like the US. It is surmised that this is because back door networks still exist between locksmiths and some dealerships. This is an area that Canadian automaker representatives will be looking into in the future. Finally, John reported that work is underway on a Canadian promotional website for consumers to find registered locksmiths. Website URL is TBA.

New Business: SDRM Promotion

David Lowell and Skip Potter mentioned ongoing SDRM promotion at industry trade shows. NASTF SDRM will be represented at two locksmith shows in 2013 and aftermarket trade shows including VISION, CARS/NACE and potentially others. Claude reported that several locksmith industry publications are promoting NASTF as the solution to modern security information access.



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Action Items

The following action items were captured during the meeting:

- VSC agenda to Skip Potter at least a one month in advance of meetings moving forward: Claude Hensley
- Capture screenshots of MBUSA 50 state key ordering and 2013 Nissan algorithms for the tutorial website: Claude Hensley
<http://lockmanlocksmiths.com/nastf-website-guides>
- Schedule conference call with BMW representatives, VSC Co-Chairs and NASTF representatives to discuss BMW participation in SDRM: David Lowell
- Acquire NICB's report from Ivan Blackman and post with meeting summary: Skip Potter
- Clarify the log-in link on the NASTF website homepage. SDRM registrants are confused by this link and are trying to log into Registry administration page from this link: Skip Potter
- Revise the SDRM tutorial on the NASTF website to remove references to ALOA: Skip Potter & David Lowell
- Reach out to Dan Selke, MBUSA to update the "California Key Ordering" link to reflect 50 states access: Skip Potter & David Lowell

Next meeting and adjournment

Mark Saxonberg adjourned the meeting around 2:40PM EST. The next NASTF VSC meeting will be held on or around the date of the next NASTF General meeting in fall 2013. Dates, times and location TBD.



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Spring 2013 VSC Meeting Attendance Log

	Company	E-Mail
PHONE ATTENDANCE--CONFERENCE CALL		
Mark Saxonberg	Toyota Motor Sales	mark_saxonberg@toyota.com
Claude Hensley	Lock Man Locksmiths	claudet@tampabaykeys.com
Skip Potter	NASTF Executive Director	skippotter@nastf.org
David Lowell	NASTF Registry Operations Director	sdrm@nastf.org
Robert Beckmann	Blue Link Diagnostics	rbeckmann@bluelinkdiag.com
Bob Stewart	General Motors	robertscott.stewart@gm.com
John Norris	CIIA/HARA	johnnorris@ciaa.com
Kurt Kurata	Mitsubishi	kkurata@mmsa.com
Dave Lanspeary	Dave's Auto Repair	djls58@qwestoffice.net
Allen Pennebaker	NASTF Board of Directors, Vice Chair	allen@orindamotors.com