

VEHICLE SECURITY TEAM

CONFERENCE CALL SUMMARY FROM 07/19/2017

Bob Stewart, GM and Claude Hensley, Lock Man Locksmith: Co-Chairs

Team VS Attendance, July 19, 2017

Bob	Stewart	General Motors (GM)	Grand Blanc	MI
Tony	Farr	Ford Motor Company		
James	Garrido	Mobile Diagnostics Group		
Jim	Hetchler	Key Pro	New Braunfels	TX
Joe	Hyde	Christian Brothers Automotive	Hockley	TX
Craig	Jeffries	Subaru	Cherry Hill	NJ
Fred	Kosloske	Strattec	Milwaukee	WI
David	Lowell	NASTF Vehicle Security	North Richland Hills	TX
Greg	Montero	Identifix	Roseville	MN
Gene	Morrill	Certified Automotive Specialists	Glendora	CA
Tim	O'Hearn	TJO Consulting LLC	Shaker Hts.	OH
Jennifer	Palacz	National Insurance Crime Bureau (NICB)	DesPlaines	IL
Jim	Parrie	Old Capitol Locksmith Service		
Jerry	Riedel	Dent Wizard Int'l	Bridgeton	MO
Dan	Selke	Mercedes Benz USA (& Smart)		
Valerie	Sullivan	American Honda Motor Company	Torrance	CA
Danny	Uhls	Nissan North America	Franklin	TN

Absent

Claude	Hensley	Lock-Man Locksmith	Pinellas Park	FL
John	Norris	NATA of Canada		

The meeting was called to order by Bob Stewart at 11Am Eastern

Past Action Items were reported by Bob Stewart. All tutorial web site guides are up to date and JLR has been added (manual process only, no website).

Usage and Membership: David Lowell reported 2,329 Auto Service Techs and 2,904 locksmiths are current in the Registry for a total of 5,233 participants.

NICB Report: Jennifer Palacz reported NICB's total key code transactions as reported to them (only 4 or 5 of the automakers report Dealer Transactions). Any overlap of a key code transaction within a certain time period of an NCIC report is entered into a spreadsheet and that is sent to the SDRM Administrator monthly.

SDRM Audits: David Lowell reported that 360 audits have been done in 2017 so far. Five suspensions have occurred as a result of NICB related audits. Fifteen suspensions have occurred for failing to abide by the Terms and Conditions.

Canadian SDRM: John Norris had class and could not attend. David Lowell read his report. Total Registrants are now close to 200. Meeting dates are under discussion for CASIS board members to finalize the agreement with NASTF. Honda Canada has agreed to provide SDRM data to Registrants. Not participating in Canada are BMW, Mercedes, Toyota and Subaru. NATA and the CASIS Board are seeking greater OEM cooperation. One SDRM account has been deemed in need of a compliance audit, and that audit is underway.

Policy Work Group: No PWG meetings have been held.

New Business / Open Discussion: Jerry Riedel of Dent Wizard had questions about lack of cooperation by some Mercedes Dealers with the aftermarket. Dan Selke of MBUSA made notes and reported on MBUSA's efforts to get the dealer network cooperating.

Bob Stewart reported in this segment on the RFP process for updating the Registry. Face to face interviews of bidders was conducted the week of July 10th, by a panel selected by the NASTF Board. A company has been chosen from those bidders to enter negotiations for a contract.

Adjournment: The meeting was adjourned around Noon Eastern.