



VEHICLE SECURITY PROFESSIONAL (VSP) REGISTRY APPLICATION AND USER AGREEMENT

The National Automotive Service Task Force (“NASTF”) has established the Automotive Locksmith Registry (the “Registry”). The Registry is a list of persons that have been screened and meet the requirements to be eligible to receive key codes, PINs, immobilizer reset codes and other information necessary to enter, start and/or operate a motor vehicle through a subscription to an automobile manufacturer service information website, subject to the terms and conditions of such automobile manufacturer’s website. Persons that complete this form and submit the required fees are applying for inclusion into the Registry. Applicants understand that they are agreeing to undergo a background check, as described herein, and abide by the rules established by NASTF for participation in the program.

- Rules:**
1. Abide by applicable licensing and business regulations, this Registry Application and Agreement (this “Agreement”) and the Terms & Conditions of Use, a copy of which is attached hereto and made available on the NASTF website (the “Terms and Conditions of Use”). NASTF may change the Terms and Conditions of Use at any time, and from time to time, without notice other than posting such updated Terms and Conditions on its website.
 2. Abide by Secure Data Release Model (“SDRM”) “Positive Identification Policy, ” a copy of which is made available on the NASTF website. NASTF may change the Positive Identification Policy at any time, and from time to time, without notice other than posting such updated Positive Identification Policy on its website.
 3. Maintain required
 - a. Commercial Liability insurance of \$1,000,000
 - b. \$100,000 fidelity or employee dishonesty bond or \$100,000 vicarious liability insurance rider (**required only if account holder is an employee of the company.**)

APPLICANT (PLEASE TYPE OR PRINT) Mr. Mrs. Ms. Website: _____

↑First Name	Last Name	Middle Name	Title
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↑Business Name _____ DBA’s (Attach additional sheet if necessary)

Type of Entity: Locksmith Auto Repair Other (specify) _____

↑Mailing Address _____ ↑Physical Business Address (if different) _____

↑City	State	Zip Code	County
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↑Work Phone	Mobile Phone	Fax Number	Home Phone
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↑Email Address _____ @ _____

↑Home Address _____ *How Long at this Address? _____

↑City	State	Zip Code	County
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↑*Previous Address (if less than 5 years at current address)

City	State	Zip Code	County
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***LIST ADDITIONAL ADDRESSES TOTALING 5 YEARS ON ADDITIONAL SHEETS, IF NECESSARY**

PROFESSIONAL LICENSING

Does the state where you do business require a license to perform [locksmithing] or [auto repair services]?

(Circle whichever applies to your company above and then check the appropriate box) Yes No

(Note: if state or local statute/ordinance requires a license, you must maintain a valid license to remain in the Registry)

_____|_____|_____
If you checked "yes", license number # State Federal Tax ID #

PROFESSIONAL REFERENCE INFORMATION

Names and Phone #'s of two industry – related references (required):

NAME: _____ COMPANY NAME: _____

PHONE: _____ EXT# _____ ACCT# _____

NAME: _____ COMPANY NAME: _____

PHONE: _____ EXT# _____ ACCT# _____

IMPORTANT: Have you ever been convicted of a crime? No Yes

If "yes", please give details on a separate sheet

AGREEMENT

Applicant makes the following agreements in order to be included in the Registry:

1. **Term.** I understand this inclusion into the Registry is for a period of two (2) years (the "Initial Term"), provided that my inclusion is not earlier suspended or terminated as described herein. I will have to reapply for active status prior to the expiration of such two (2) year period if I desire my membership to continue uninterrupted. This Agreement will continue for additional two (2) year terms only upon the approval by NASTF or its designated administrator that I have met the requirements for continuation. In the event this Agreement expires or is terminated or I am otherwise suspended or terminated from inclusion in the Registry for any reason, all sub-account holders will likewise be suspended or terminated.

2. **Confidentiality.** I understand that (a) key codes, immobilizer codes and any other information acquired through use of the Registry and automaker websites, and (b) insights gained into trade secrets or proprietary methods of doing business by automakers through use of the SDRM will be treated as strictly confidential and must not be shared with **anyone** except a direct employee with respect to whom I have background checked and requested be added to the Registry as a subordinate pursuant to the Terms and Conditions of Use and may not be used by me, my company or any of my employees for any purpose other than to provide repair services to the registered owner of the applicable automobile. I further certify that each sub-account employee has agreed in writing to the foregoing confidentiality requirement. I understand that it is a violation of Registry policy to share any information acquired through use of the Registry with any sub-contractor or other agent my company may use. The foregoing obligations of confidentiality shall survive a termination of this Agreement.

3. **Sub-accounts.** I understand that I may request a limited number of sub-accounts within my own account for my trusted employees. These employees will be required to fill out and submit a sub account application form and pass a background check performed at my expense. Each sub account will be assigned their own LSID (locksmith identification number), with a password that only they know . I understand I will have the ability, as the main account holder, to delete these accounts as I see fit to conduct my business (subject to compliance with the Terms and Conditions of Use). As a pre-condition to adding a sub-account, I understand that it is my responsibility to background check all sub-account holders to the standards established by the Registry. I also understand I am legally responsible for the actions of all sub-account holders up to and including termination of my main account, and criminal and/or civil prosecution.

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4. **Automakers.** I acknowledge that (a) not all automakers participate in the use of the SDRM, and each participating automaker will have its own policies and terms and conditions of use on its website for access to its website and/or call center, including without limitation with respect to access to automotive security related service information and the jurisdictions for which automotive security related service information may be accessed; and (b) no participating automaker will have any liability of any nature whatsoever for any denial of access to any of its automotive security related service information, except that the Participating Automaker will agree to participate in NASTF's dispute resolution process, called the Service Information Request System, to address inquiries involving the release of their Automotive Security Related Service Information via the SDRM. **I understand that I am not to re-sell, share, barter, or trade any information obtained from automakers' websites.** I agree to indemnify the participating automakers and their affiliates, successors, assignees, and nominees from any and all claims, losses, or costs (including reasonable attorney's fees) arising from any acts or omissions of the undersigned, and the undersigned's employees, subcontractors, or agents.

5. **Suspension and Termination.** I understand that my participation in the Registry is at the sole discretion of the NASTF and/or its designated administrator. I hereby agree that I, my company and/or my sub-accounts may be suspended or irrevocably excluded from the Registry (in which event this Agreement shall terminate) and denied access to automotive security related service information on automakers' websites for (a) felony or equivalent convictions, and/or (b) violation of the Terms & Conditions of Use, and/or (c) violation of any of the terms and conditions set forth in this Agreement.

6. **Right to Appeal.** I understand that I may appeal a decision to suspend or terminate me, my company and/or my sub-accounts to a review board provided by the NASTF, Vehicle Security Committee, pursuant to the process set forth in the Terms and Conditions of Use, and that the decisions of the review board are final.

7. **Disclosure of Previous Crimes.** I freely and willfully disclose all previous crimes of which I have been convicted, excluding minor traffic violations. Use extra paper if necessary to include the nature of the charges, state and county of jurisdictions, and dates. I authorize any inquiries necessary regarding these matters, **(if none, put none):**

DISCLOSURE (if none enter "NONE")

8. **Fees and Dues.** I am herewith enclosing the application fee and annual Registry dues. I understand that I may also have to pay a fee schedule as provided by the automakers for access to their websites. I understand that the annual Registry dues may be changed by NASTF at any time and from time to time, without notice. I understand that I will have to reapply at the end of the Initial Term, and pay required fees to maintain my membership in the SDRM Registry.

9. **Consent.** I give my agreement and authorization by my signature, below, for the administrator of the Registry designated by NASTF, to review my application and any publicly available information for the purpose of verifying the information submitted by me and to conduct a security/background screening, and agree to any further background checking deemed necessary. I further authorize the administrator of the Registry to share my information with a third party provider for the purpose of conducting the background search. My signature is proof that I certify all statements made herein to be true statements. My signature signifies my complete acceptance of the terms and conditions outlined in this document.

10. **Compliance with Positive Identification Policy.** I hereby agree to verify ownership of all vehicles for which my company acquires information through the SDRM process, by use of the NASTF SDRM Positive Identification Policy (attached herein & available on the NASTF website), through registration or title matching, with a valid driver license, and that security related information will not be acquired for anyone who does not have authority to make such a request. I also agree that when verification of authority (including proof of ownership) documentation is locked within the vehicle, and information from an automaker is needed to enter the vehicle, that I may access such information for the purpose of gaining entry to the vehicle to verify the authority of the requestor. I further agree that if, upon entry to the vehicle, I am unable to verify the authority of the requestor as per the NASTF SDRM Positive Identification Policy, I shall shut and lock the vehicle, I will not produce a replacement key, I will not provide any key related information to the requestor and I will destroy all information acquired from the automaker during the transaction. I agree all sub-account users will also abide by this policy.

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11. Disclaimer. THE REGISTRY IS PROVIDED "AS IS" WITH NO WARRANTIES WHATSOEVER, AND NEITHER NASTF, NOR ITS DESIGNATED ADMINISTRATOR, MAKES ANY REPRESENTATIONS OR WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF NON-INFRINGEMENT, MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE OR USE OR THAT THE OPERATION OF THE REGISTRY WILL BE UNINTERRUPTED OR ERROR FREE. NEITHER NASTF NOR ITS DESIGNATED ADMINISTRATOR SHALL BE LIABLE TO APPLICANT OR HIS SUB-ACCOUNT HOLDERS FOR ANY INDIRECT, CONSEQUENTIAL, INCIDENTAL, EXEMPLARY OR PUNITIVE DAMAGES, INCLUDING LOST PROFITS, REGARDLESS OF THE FORM OF ACTION OR THE THEORY OF RECOVERY, EVEN IF NASTF OR ITS DESIGNATED ADMINISTRATOR HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND THE TOTAL AGGREGATE LIABILITY OF NASTF AND ITS DESIGNATED ADMINISTRATOR SHALL BE LIMITED TO AN AMOUNT EQUAL TO THE ANNUAL DUES PAID BY APPLICANT.

NASTF VSP REGISTRY APPLICATION AND USER AGREEMENT
The undersigned has duly executed and delivered this Agreement as of the date set forth below.

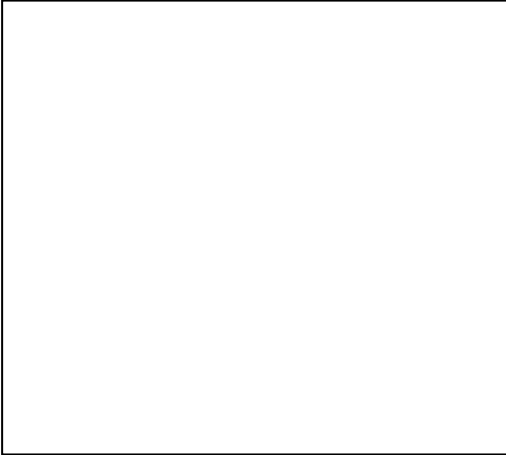
Print Full Name: _____

Applicant Signature: _____

Notary Signature: _____

Date: _____

Notary Seal or Stamp in box at right -> -> -> -> ->



TO COMPLETE & PROCESS THIS APPLICATION

Your application must be accompanied by the following:

- [] Application fee
- [] Proof of insurance (Certificate of Commercial Liability Insurance naming NASTF as the certificate holder)
- [] Business card or letterhead with business name
- [] Copy of Government issued Photo ID (driver's license)
- [] Copy of your locksmith license if required by your state or local jurisdiction
- [] Copy of business license if required by your state or local jurisdiction (ie. sales tax license)

>>IMPORTANT: OBTAIN NOTARY SIGNATURE/SEAL ON THIS PAGE

Or attach an all-purpose notary document form and include all required supporting information. Mail, fax or email this application and all supporting documents to:

National Automotive Service Task Force
Vehicle Security Professional Registry
8209 Mid Cities Boulevard
North Richland Hills, Texas 76182-4712

Phone: 817-514-2911 Fax: 817-581-3572 Email: SDRM@nastf.org

REGISTRY APPLICATION and LICENSE FEES

- Application fee to cover the costs of background screening and processing \$ 75.00
- Primary Account Holder two year license: \$ 300.00
Total Amount Due \$375.00

DATE OF BIRTH and SOCIAL SECURITY NUMBER (REQUIRED FOR BACKGROUND SCREENING)

Form fields for Date of Birth (Required) and Social Security Number (Required)

METHOD OF PAYMENT

- [] MasterCard [] Visa [] Discover [] American Express [] Check # _____ (payable to NASTF)

Card # _____ Exp Date ____/____ **Security Code _____

Print name on card _____ CC Billing Zip Code _____

Signature X _____

** MC, Visa, Discover 3 #'s on back of card - AMEX 4 #'s on front of card



What is the Secure Data Release Model - SDRM?

SDRM is a data exchange system conceived and designed cooperatively by automakers, the independent repair community, and the insurance and law enforcement communities; it allows the aftermarket to access security sensitive information related to automobiles i.e. key codes, PIN numbers, immobilizer reset information and similar types of information. SDRM allows access to security-related information while protecting the safety and security of consumers and the integrity of automobile security systems.

Security Information Gaps that SDRM Addresses

Up until the development of SDRM, aftermarket service providers were unable to provide a limited number of services that required the use of security-related information. In some instances, information and/or special tools required to perform certain repairs like immobilizer reset functions, were protected by automaker security policies. Over the past several years, incidence of these types of repairs has increased due to proliferation of advanced security technology on large populations of mid-priced vehicles.

How SDRM Resolves Security Information Gaps

Currently, technical information is publicly available via the web on a subscription basis. Until the advent of SDRM, security-related information was blocked from most parties except dealership personnel because there was no way to verify the security credentials of the requestor.

SDRM creates a Registry of automotive service/security professionals who have cleared a background check process. Automaker website subscribers who want to use security-related information can join the Registry. Security-related transactions are validated against the Registry and are fulfilled if the requestor's security credential is in good standing.

Parties Responsible for SDRM and Registry

There are essentially four parties building and hosting SDRM and the Registry:

NASTF: responsible for industry outreach, systems development and dispute resolution. Through leadership from the NASTF Vehicle Security Committee (VSC), NASTF is responsible for bringing the parties together to identify and prioritize security information gaps and to help the Industry build and modify the systems necessary to close the gaps. The NASTF VSC has a standing Security Review Committee to manage disputes regarding enrollment in the Registry and access to security-related service information.

Automakers: responsible to host service information websites and/or call centers that serve as the portal to security-related service information. A complete list of automaker website URLs is available on the NASTF website at the [OEM Service Websites](#) link.

ASA/ALOA: responsible to host and administer the Registry website and database. These two aftermarket service trade associations provided the original funding for development and maintenance of the Registry. ASA currently is responsible for the Registry hosting, database management, application/background screening process, user support and administration functions.

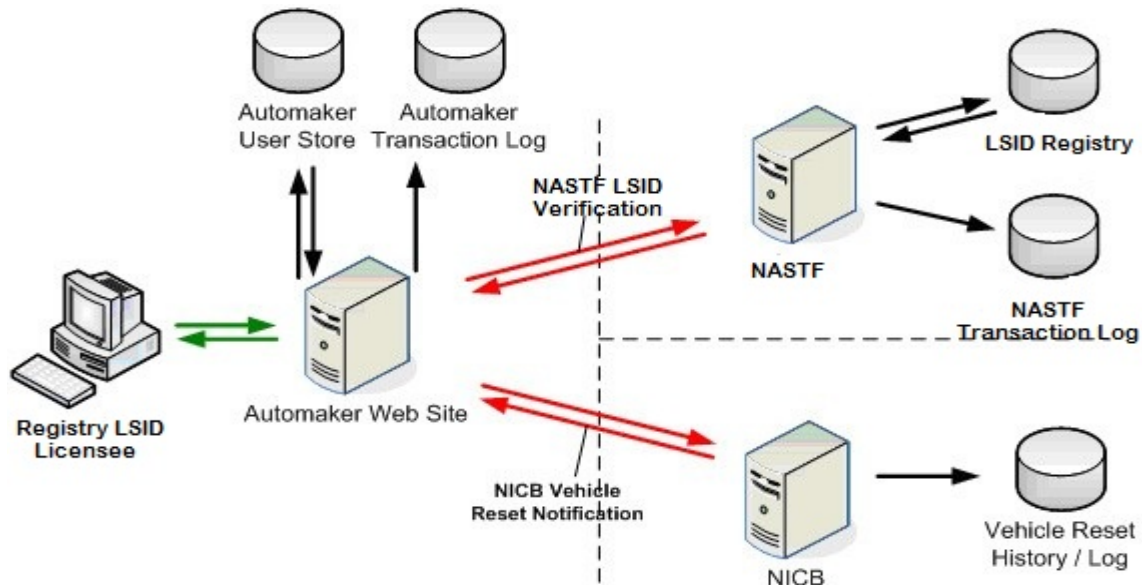
NICB: responsible to log transactions with automakers that involve security-related information. The National Insurance Crime Bureau protects consumers and automakers and also represents the insurance and law enforcement communities. NICB maintains transaction logs for all security-related information and provides forensic evidence to law enforcement to investigate automotive related crimes.



How SDRM Works

The basic SDRM architecture is designed to provide system separation between automakers, NASTF and NICB through well-defined simple interfaces. Each automaker website uses standard web services to communicate with the NASTF SDRM and NICB.

Communication of required data and responses are done conforming to Industry specified web service protocols.



Benefits of SDRM

The Secure Data Release Model (SDRM) provides safeguards to automakers and their customers to allow a change in the historic/customary practice of strict limitation of access to security-related service information, tools and components to the aftermarket.

SDRM provides:

- Consumer choice by ensuring that vehicle owners' can choose aftermarket service providers who have access to security related information, tools and components.
- Control of security-related information and tools by the owners of these resources -- the automaker and the consumer. No outside entity has access to, or control of the manufacturer's/consumer's data without strict security protocol and oversight.
- Improved indemnity (compared to many current practices) for automakers from legal actions resulting from the unauthorized use, misuse or illegal use of any security-related information.

SDRM ensures that responsibility for governance of independent repairers falls on the independent aftermarket service industry, not automakers. SDRM also meets insurance industry expectations for security with respect to release of security-related information.



National Automotive Service Task Force (NASTF) Registry and Secure Data Release Model (SDRM) -- Frequently Asked Questions

Q: What is the NASTF Vehicle Security Professional “Registry”?

A: The NASTF “Registry” is the foundation of the Secure Data Release Model; it is the repository of secure, background checked Vehicle Security Professionals (VSP). A VSP is an automotive locksmith or auto repair technician who specializes in services that require use of security-related service information. These services include immobilizer resets, component replacements that require initialization of security systems and creation/registration of high security keys. Locksmiths and auto technicians who have a need to access automaker security-related service information can apply for inclusion in the Registry.

Q: What is the Secure Data Release Model (SDRM)?

A: SDRM is a data exchange system conceived and designed cooperatively by automakers, the independent repair community, and the insurance and law enforcement communities; it allows the aftermarket to access security sensitive information related to automobiles (i.e. key codes, PIN numbers, immobilizer reset information and similar types of information). SDRM allows access to security-related information while protecting the safety and security of consumers and the integrity of automobile security systems.

Q: How does security-related information access work?

A: After applying for and obtaining a Locksmith Identification number (LSID), a Vehicle Security Professional can log onto automaker service information websites that they subscribe to and access security-related service information. The Registered VSP is only allowed to access this information at the request of a customer and is required to follow strict positive identification standards to ensure that the requestor has the authority to make the request. Once the VSP has established proof of ownership of the vehicle by matching the name on driver’s license with the vehicle registration and registration with Vehicle Identification Number, a VSP is authorized to access information on behalf of the customer.

When using the SDRM, the LSID is validated against the Registry on every transaction and the transaction is posted with the National Insurance Crime Bureau. This validation process takes place in real time and the requested information is returned to the requester in a matter of seconds.

Q: What is required to sign up and what happens after I do?

A: Information about how to apply and a downloadable application are available on the NASTF website. Go to <http://www.nastf.org/> Click on “**Vehicle Security Information**” and then click on the link entitled “**How to Apply for the SDRM Registry**” for details.



Q: What does it cost to apply for inclusion in the Registry?

A: A non-refundable fee of \$75 is required with your Registry application; this fee is used to fund your background check for a two year Registry license. An annual license maintenance fee of \$150/year is also required. These fees are due and payable with your Registry application (this means that your application must be accompanied by \$375 - your \$75 non-refundable application fee and two years' license fee). You must reapply (with appropriate fees) at least 30 days prior to your Registry expiration.

Q: What are my license fees used for?

A: ALOA and ASA, two aftermarket service industry trade associations, made a large investment in construction of the Registry on the behalf of the entire automotive service Industry. Use of the Registry is not limited to members of these associations; therefore, the costs associated with the Registry cannot be borne by association members. The Registry business model requires that the system be funded by its users. Your once-every-two-year license fee is used to finance the administration, maintenance and technical support of the Registry.

Q: What happens after I sign up and approved for the “Registry”?

A: After your background check is cleared and all other paperwork is verified, you will receive an e-mail notification of approval with your Locksmith ID number or LSID. You will also receive a temporary password and instructions for emailing the registry administrator to reset your password. REMEMBER – your LSID must be used each time you attempt to access security-related service information from an automaker website.

Q: What happens if my application is not approved?

A: In the event you are not approved, for example something needs further investigation regarding your background; you will receive written notification, along with instructions for an appeal process. If you are ultimately not approved for the Registry, maintenance fees submitted with your application will be refunded; the \$75 application fee is not refundable.

Q: How long is my Registry license good for; when must I renew?

A: Once accepted into the Registry, your LSID remains valid for 2 years. You will need to renew your license within 30 days of expiration to avoid a lapse in service.

Q: What types of resources are available from automaker websites?

A: Automakers, at their discretion, make various types of security-related service information accessible to Registered VSPs; typical examples include key codes, security PIN codes, radio security codes, immobilizer reset information, special tool requirements and information, and etc.

Q: Which automakers participate and what resources do they offer?

A: The following link has a list of participating automakers. It shows the types of information available, model/year coverage, the geographic limitations if applicable, tools required to perform security-related services and links to service information websites. Most automakers are participating; some in California only initially while others are participating on a national basis. See the [NASTF Vehicle Security Matrix](#) for more information.



Q: What types/model year information coverage is available?

A: This will vary by automaker. See [NASTF Vehicle Security Matrix](#) for details.

Q: Where do I sign up for the registry or get the application?

A: The application can be downloaded from the [NASTF Registry website](#).

Q: Once I have an LSID, can I share it, or information I acquire using it with my employees or others?

A: As a Registered VSP, you must not share your LSID or password with anyone. You are entitled to acquire security-related information with your LSID on behalf of a customer with verified authority ONLY. Likewise, you must not acquire information with your LSID and share it with others, except as specified in the *Terms & Conditions of Use*. Finally, you may not retain copies of the information obtained after services are completed.

Protect yourself; do not share or allow to be shared, information acquired with your LSID, or your LSID itself, your employee's LSID or anyone's password.

INFORMATION SHARING WILL RESULT IN SUSPENSION!

Q: I have a large business with many employees; does every employee require an LSID?

A: If you intend to have an employee access security-related information from an automaker, and/or if your business model requires you to dispatch employees to provide services in the field where internet access is limited (or unavailable) and you will be their source of security-related information, your employee must be registered as a subordinate LSID account holder subordinate to your business account. As the Primary LSID account holder for a business, you have the authority to request the addition of Sub- accounts for trusted, direct employees. An employee is defined as an individual on your payroll who receives a W2 form (not a 1099). Any individual accessing or handling security-related service information acquired through use of the Registry must have a valid LSID. REMEMBER: YOU ARE PERSONALLY RESPONSIBLE FOR ALL ACTIVITY THAT OCCURS BY YOUR SUBORDINATE LSID ACCOUNT HOLDERS.

Q: My business model requires the use of sub-contractor services; can I register my sub-contractors under my Primary LSID account?

A: It is forbidden to add anyone as a subordinate LSID account holder to your business account who is not directly employed by and receiving a W-2 from your company; sub-contractors may not be added to your business account. If your business model requires the use of sub-contractors, the sub-contractor must have their own LSID and they must acquire the security-related information using their own LSID.

Q: What is at stake if I share my LSID, password or security information acquired with use of my LSID?

A: Your own access to automaker security-related service information is at stake, and if a crime occurs, perhaps even criminal prosecution.



IMPORTANT: YOUR LSID IS ASSOCIATED WITH YOUR NAME, YOUR SOCIAL SECURITY NUMBER AND YOUR BUSINESS IDENTIFICATION. TRANSACTIONS FOR SECURITY-RELATED INFORMATION ARE LOGGED BY THE NATIONAL INSURANCE CRIME BUREAU AND MONITORED BY THE NATIONAL CRIME INFORMATION CENTER. MISUSE OF YOUR LSID IS DIRECTLY TRACEABLE BACK TO YOU.

INAPPROPRIATE USE OF LSID: IT IS A VIOLATION OF THE REGISTRY TERMS & CONDITIONS OF USE TO SHARE YOUR LSID CREDENTIAL WITH ANYONE. IT IS ALSO A VIOLATION TO SHARE INFORMATION ACQUIRED WITH YOUR LSID WITH OTHERS. VIOLATION OF THE REGISTRY TERMS & CONDITIONS OF USE WILL RESULT IN SUSPENSION OR REVOCATION OF YOUR LSID.

Q: What is the "Positive I.D. Policy"?

A: Vehicle security-related information may only be acquired by a Registered VSP on behalf of the registered owner of a motor vehicle. The *Positive ID Policy* is a written statement of procedural requirements that defines how to determine if an information "requestor" has the authority to make the request. A Registered VSP is required by the Terms & Conditions of Use to follow the *Positive ID Policy* to establish proof positive that the person making the request is the registered owner of the vehicle.

Q: What information will I be required to collect at the time of service and what records must I maintain?

A: Every time you use SDRM to acquire security-related information on behalf of a customer, you are required to complete a document called *Authorization for Automotive Key Generation and/or Immobilizer System/Anti-Theft Services*". This is a contract between you as the direct service provider and the requestor. The requestor attests that they are the registered owner of the vehicle and indemnifies you and the automaker from liabilities associated with use of the security-related information to make keys for the vehicle and/or provide security-related services on the vehicle. This document is a permanent record of the transaction that you are required to keep for a minimum period of two years from date of service. This signed form can serve as a protection for you if a dispute arises over the services you provided.

Q: My business model requires that I make keys and access immobilizer information for vehicles owned by auctions and car dealers. How do I comply with positive I.D. policy when using the SDRM?

A: Verify ownership/title papers, and I.D. as you would in any other transaction. Be completely sure you have positively I.D.ed the person requesting the service and the vehicle papers match the VIN; and that no possibility of a crime exists. Fill out the Positive ID (D-1) form completely and enter the dealer or auction stock number in the appropriate place on the form. Once that is accomplished enter *dealer* or *auction* in any screen asking for tag or owners I.D.

OEM Website Access Charges

As of January 2015 Note: This is a guide only. Prices are subject to change without notice.

<u>Manufacturer</u>	<u>NASTF Vehicle Security Professional</u>
Acura (1)	\$15.00 (per transaction)
Audi	Security Access requires the use of "ODIS Service" diagnostics and reprogramming software \$100.00 one-time registration fee plus \$750.00 subscription fee per year
Bentley	\$29.95 per transaction
BMW	California Only program
Chrysler(2)	\$30.00 per transaction \$30.00 per transaction 2014 Jeep Cherokee and 2015 Chrysler 200 Cost will be higher for all Fiat, Crossfire and Sprinter vehicles. A physical key must be ordered, cut, programmed and shipped
Fiat	See Above
Ferrari	Not participating
Ford (3)	\$19.95 per VIN
GM (4)	\$24.95 per VIN
Honda (1)	\$15.00 (per transaction)
Hyundai	\$12.00 per transaction (includes PIN if applicable)
Infiniti (5)	See Nissan
Isuzu	Not participating
Jaguar (6)	<p>JAGUAR/LAND ROVER - JLR is currently only able to support yearly subscriptions of the Independent Module Programming with Security Access. The price of the annual (365 day) subscription is \$1,500. NASTF VSPs in all 50 states of the USA are eligible for this subscription.</p> <p>The cut code for a mechanical key is currently supplied-no charge-only to NASTF VSPs who reside in California; and the process is separate from the SDD-Security subscription. That request form is available for download from http://www.nastf.org/files/public/OEM/JLRkeycodeRequestForm.pdf .</p> <p>Contact naiosupp@jaguarlandrover.com for further information on security programming.</p>
Kia	\$14.00 per VIN
Land Rover (6)	See Jaguar
Lexus (7) (Security Professional)	See Toyota
Maserati	Not participating
Mazda	\$10.00 ea: Vehicle Key code, PATS Code or Immobilizer Code
Mercedes Benz (8)	Theft Related Parts Program
Mini	Same as BMW
Mitsubishi	\$19.95 (daily subscription)
Nissan9	\$10.00 Key OR Immobilizer \$15.00 Key AND Immobilizer \$300.00 (1 year)
Porsche (11)	Porsche eXternal Network (PXN) handles all security, key and J2534 programming requests and requires a no-fee contract in advance to serve the independent repair facility including locksmiths.
Saab	\$24.95 per transaction
Smart	Not participating
Subaru	\$9.95 Single Code \$25.95 (for 24 hours)
Suzuki (10)	\$19.99 per transaction
Toyota/Scion (7)(Standard) (Professional Diagnostic)	\$55.00 (for 48 hours) \$1095.00 Yearly Subscription
Volkswagen	Security Access requires the use of "ODIS Service" diagnostics and reprogramming software \$100.00 one-time registration fee plus \$750.00 subscription fee per year
Volvo - VIDA Parts and Service Only	\$5.00 per code
VIDA Parts, Service, Diagnostic, & Software Download	

¹ Includes Acura and Honda vehicles. Links to resource material available free of charge. Additional fee for diagnostic tools and software. Security professional pricing includes key code and immobilizer information.

² Includes Chrysler, Dodge, Eagle, Fiat, Jeep, and Plymouth vehicles.

³ Includes Ford, Lincoln, and Mercury vehicles. Ford offers other access options at lower prices for single vehicle/single model year, single vehicle/multiple MYs, TSBs (1988+) only, Diagnostics only, Programming & Re-initialization only, and individual Technical Training courses (over 60 to choose from), and keycode access. See Ford Website for details.

⁴ Includes Buick, Cadillac, Chevrolet, Geo, GMC, Hummer, Oldsmobile, Pontiac, and Saturn vehicles.

**** Vehicles covered under GDS 2: 2010 Coverage: Chevrolet Camaro, Buick Lacrosse, Cadillac SRX, Chevrolet Equinox, GMC Terrain
Additional for 2011: Buick Regal, Chevrolet Cruze, Chevrolet Volt**

⁵ Free view of Owners Manuals and Navigation System Manuals for 1996+ vehicles and TSB summaries for 1990+ vehicles.

⁶ Other access options are available at a lower price depending on vehicle and model year selection.

⁷ Toyota, Scion, and Lexus information can be accessed for one charge.

⁸ Mercedes access expires always at midnight of the last day (24 hour access could be almost 48 hours)

⁹ Free view of Owners Manuals and Navigation System Manuals for 1996+ vehicles and TSB summaries for 1987+ vehicles.

¹⁰ Suzuki offers other access options for a single service manual, a single TSB, unlimited service manuals, and unlimited TSBs.

¹¹ Porsche also offers "money-based subscriptions of \$10, \$100, and \$500; for these subscriptions, each document is debited from the amount of money in the account until the money is used up.

NASTF OEM WEBSITES

Your NASTF SDRM Registry LSID provides you with 24/7 Direct Access to the following Manufacturers websites for Key Codes, PIN codes, Immobilizer/ Smart Reset Codes

[Acura/Honda](#) – 1991 to present

[Chrysler Dodge Fiat\(US\) Plymouth Jeep \(not Sprinter\)](#)
1996 to present

[Ford Lincoln Mercury](#) - 1998 to present

[GM](#) - 1985 to present

(Buick/Cadillac/Chevrolet/GMC/Hummer/Pontiac/Oldsmobile/Saturn)

[Hyundai](#) - 1996 to present

[Infiniti](#) – 1998 to present

[Kia](#) - 2004 to present

[Mazda](#) - 1998 to present

[Mercedes Benz](#) – Theft Related Parts

[Mitsubishi](#) - 1995 to present

[Nissan](#) - 1998 to present

[SAAB](#) - 1999 to present

[Subaru](#) - 2000 to present

[Suzuki](#) - All years

[Toyota/Lexus/Scion](#) – 1989 to present

[Volvo](#) - 1997 to present

[VW/Audi](#) – 1997 to present



Mercedes-Benz

Theft-Relevant Parts (TRP) Ordering Process for ISPs

Issued January 30, 2015

To: Independent Service Providers	Issued by: Parts Assistance Center
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This ordering process provides a secure ordering channel for Independent Service Providers (ISPs) enrolled in the NASTF Vehicle Security Professional (VSP) Registry. Authorized Mercedes-Benz dealers are able to sell the following TRP parts to ISPs under the following conditions:

- ISP must be a member of NASTF VSP registry
- ISP must submit TRP order request through the Mercedes-Benz STAR TekInfo website (www.StarTekInfo.com) → Theft Relevant Parts Info → TRP Ordering Authorization Form (Document)
- Order request will be transmitted to the dealer's NetStar email account
- The dealer and the ISP should work out terms and conditions prior to the dealer placing the order in the Mercedes-Benz parts ordering system (Paragon)
- The ISP must provide the dealer with all necessary documentation before taking possession of the TRP part
- Dealer personnel must make sure that there is a clear match with the ISP that ordered the part and the person signing for it at the dealer

Following are the part descriptions for parts that can be sold to VSPs. Actual part numbers will vary based on the vehicle's application. The part examples are provided for identification purposes only.

- Electronic steering lock (ELV, ESL, ESCL); e.g., A208 462 04 30 / A 037 545 16 32
- Electronic ignition switch (EZS/EIS) and workshop key for personalization; e.g., A 211 545 31 08
- Electronic ignition switch with integrated central gateway (EZS/ZGW, EIS/CGW); e.g., A 164 545 16 00
- Electronic selector lever module (EWM/ESM); e.g., A 220 267 33 24
- Transmission control unit (VGS); e.g., A 220 270 31 06
- Transmission control unit (TCM); e.g., A 000 270 26 00
- Direct shift module (DSM, ISM); e.g., A 000 270 33 52
- Engine control unit (MSG, MCM); e.g., A 278 900 13 00

TRP Documentation

The following documentation must be presented when an order for a TRP is placed by an ISP:

- Email authorization document that is received after the request is submitted through www.startekinfo.com
- VSP Registry Positive ID Authorization Form D-1 (acts as an authorization letter)
- Copy of the vehicle registration, title or any ownership document which would be accepted by a Dept. of Motor Vehicles to issue a title
- Original or photocopy of the ISP government issued driver/operator's license or passport. (For verification purposes only; do not photo copy or retain document.)
- A valid repair order from the ISP with the TRP repair clearly noted.

For more information on the SDRM registry and how to become a Vehicle Security Professional (VSP), please visit www.nastf.org → Locksmith/Vehicle Security Information.