

NASTF Collision Repair Committee
Conference Call – Wednesday, February 1, 2017
Meeting Minutes

Attending:

Tim Morgan (Independent Co-chair)
Mark Allen (OEM Co-Chair)
Jason Bartanen
Jessie Korosek
Eric Mendoza
Jack Molodanof
John Norris

Charlie Olsen
Michael Quinn
Aaron Schulenburg
Danny Uhls
Mark Woirol

Skip Potter (Executive Director)

Morgan convened the meeting at 11:00am eastern and attendance was taken.

Bartanen reviewed the I-CAR Repairability Technical Service (RTS) <https://rts.i-car.com> noting several new and upgraded elements, including an OEM ADAD calibration search feature, auto glass content, I-CAR News service and best practice papers. He also reported that the subscription-based “ASK I-CAR” service will, this month, surpass 10,000 cases handled. A significant number of Ask I-CAR cases involve confusion by techs in navigating to the correct information on various OEM websites. As an answer to that need, I-CAR subscribers may be assisted by I-CAR staff with one-on-one web tutorials (using Go2Meeting).

In the quarterly inquiry of the committee to identify and discuss new concerns of OEM information access, Allen asked participating OEMs their position on providing VIN-to-build sheet information to independent technicians. As with the provision of data for pre/post scan procedures, the discussion revealed a split in OEM position on what and how to answer this request. Woirol agreed to provide the Committee with additional insight on this topic.

The Committee suggested two additional industry concerns for possible CRC attention:

- OEM identification of components incorporating multiple materials and recommendation for repair processes such as pulling/straightening.
- Insight into additional tools required to repair vehicles equipped with driver-assist and other new technologies traditionally unfamiliar to the collision shop.

In preparation for the NASTF strategic planning session, the CRC reviewed the CRC Charter and Vision. The Committee determined that the NASTF CRC was not a redundant body to I-CAR and should continue to be granted their NASTF charter. Morgan noted that CRC “is needed to broaden the collision industry’s conversation and to recognize the collision industry,” itself, is integrated with an even greater motor vehicle range of segments elsewhere represented by NASTF.

The Meeting was adjourned at 11:46am eastern.

Next CRC Conference Call: 11am ET/8am PT, Wednesday, April 12, 2017
NOTE: NASTF Spring 2017 [General Meeting](#): 1pm PT, Monday, April 24, 2017 (New Orleans)