

## NASTF VSC SUMMARY

Co-Chairs: Bob Stewart, General Motors. Claude Hensley, Lock Man Locksmith (FL)

Wed. November 11th, 2016 11 AM to Noon Eastern

**Call To Order:** Bob Stewart was unable to attend. The meeting was called to order at 11:04 AM by Claude Hensley

**NICB Report:** Jennifer Palacsz had a flight to catch so she was moved to the first report. Jennifer reported NICB's statistics. She mentioned some LSID's with what NICB deemed unusual volume, and those have been reported to the SDRM Administrator, for audits / follow-up.

**Past Action Items:** Claude Hensley reported that the SDRM screenshots tutorial is not up to date. Honda in particular has had some changes. Target date - two weeks to have it up to date.

**Registry Membership and Usage Statistics:** David Lowell reported the statistics presented at the November general meeting. The sign up rate continues at about 125 per month.

**SDRM Audits:** David Lowell reported 79 recent audits which were some random and some for cause, in particular the NICB report mentioned above. Twenty three accounts were suspended for T&C violations. Four were suspended for failing to respond to the audit. David reported that a couple of applications were found to have been submitted with fraudulent Driver's Licenses. Those accounts have been suspended and the cases referred to Law Enforcement for Investigation of Identity Theft. Dan Selke of MBUSA commented that it would be good for Automakers to get the disposition of such cases, circulated by NASTF.

**Canadian SDRM:** John Norris of National Automotive Trades Association reported 150 active participants in Canada at this time. He also reported that all VSP numbers and pass codes are stored manually, no electronic storing is done. They are working on formalizing the agreement with NASTF.

**Policy Work Group:** Claude Hensley reported no meetings of the policy work group, but some policy discussions have occurred as part of the SDRM Database/UI rebuild project (BOD Sub-Committee).

**New Business / Open Discussion:** Claude called for new business or open discussion. Kevin DiVito of Mobile Auto Solutions mentioned possible violations of T&C, by a VSP in his area. Claude & David Lowell stated that any information should be forwarded to the SDRM Administrator, with a cc to the VSC Co-Chairs.

**Action Items:** Claude took as an action item to get the SDRM tutorial screen shots up to date.

**Adjourn:** Claude adjourned the meeting at 11:40 AM, Eastern

VSC Attending  
November 16, 2016

Claude	Hensley	Lock-Man Locksmith	FL
Kevin	DiVito	Mobile Auto Solutions, LLC	IL
Tony	Farr	Ford Motor Company	
Craig	Jeffries	Subaru	NJ
Craig	Johnson	Craig Johnson Automotive	CA
Fred	Kosloske	Strattec	WI
Greg	Montero	Identifix	MN
John	Norris	CIIA/HARA	
Jennifer	Palacz	National Insurance Crime Bureau (NICB)	IL
Jim	Parrie	Old Capitol Locksmith Service	
Dan	Selke	Mercedes Benz USA (& Smart)	
David	Stovall	Toyota Motor Sales U.S.A. Inc.	CA
Danny	Uhls	Nissan North America	TN
David	Lowell	NASTF Vehicle Security	TX
Skip	Potter	NASTF	FL