

NASTF Service Information Committee Meeting
By Conference Call, Wednesday, March 9, 2016

Meeting Summary

ATTENDING:

Dave Zwalina, Co-chair (Automotive One)	
Allen Pennebaker, NASTF Chair (Orinda Motors)	Danny Uhls (Nissan)
Mike Demers (Sons NAPA NJ)	Rene Young (NATA Canada)
Craig Johnson (Craig Johnson Automotive)	Skip Potter, Exec Dir (NASTF)
Kurt Immekus (VW)	
Chuck Olsen (Diagnostic Services)	ABSENT:
Dan Selke (MBUSA)	Steve Douglas, Co-chair (Alliance of Auto Mfgs)
Valerie Sullivan (American Honda)	

Zwalina convened the meeting at 11:03am (ET) and S. Potter conducted roll call.

Potter reported no operational issues with the SIR, encouraging SIC members to occasionally review the [SIR Archive](#) with a watchful eye for suggestions and errors.

Zwalina reviewed the SIC project to replace the out-dated service information matrix with updated, standardized reprogramming pages and a new, standardized OEM master page. See samples: [Reprogramming sample](#) and [OEM Master Page sample](#). For background on this project, review discussions in minutes of previous meetings dating from October 8, 2014. Minutes available in pdf at www.nastf.org/committees/SIC. Zwalina obtained confirmation from the committee that these two projects were still recommended for implementation and instructed Potter to present the NASTF Board of Directors with a timeline and funding request.

OEMs on the call indicated their general approval of NASTF's strategy to use pictures of OEM badges rather than attempting to procure official logo/badge image files from OEMs. Those images representing an OEM will be used when helpful for NASTF's purpose on www.nastf.org pages.

Potter announced to the SIC that the NASTF Board of Directors has appointed the SIC and Equipment/Tool Committee (ETC) to work jointly to produce the feature session for the November 2, 2016 NASTF Fall 2016 General Meeting in Las Vegas. Board and SIC member, Donny Seyfer will be contacted by Potter to provide an outline of the Board's recommendation for this session. The SIC will then have the opportunity to suggest content and to join Seyfer and Greg Potter (ETC) on the session planning committee.

Zwalina noted his local involvement with Seminole Community College and his survey of 16 shops in the Orlando, FL area concerning their percent mix of vehicle makes serviced. Few, he said, knew the answer and believes this to represent a "gap" in service readiness for even today's complex vehicle.

The meeting was adjourned at 11:38am (ET)

The next meeting of the Service Information Committee will be **11am (ET)/8am (PT), Wednesday, June 8, 2016**. Conference call/Go2Meeting dial-in numbers will be emailed to the committee of record one week in advance of the meeting.

CALENDAR ALERT: The [NASTF Fall 2016 General Meeting](#) is scheduled for the afternoon of Wednesday, November 2, 2016 in conjunction with the AAPEX Show in Las Vegas, NV.