

NASTF Service Information Committee Meeting  
By Conference Call, Wednesday, December 2, 2015

Meeting Summary

ATTENDING:

Steve Douglas, Co-chair (Alliance of Auto Mfgs)  
Allen Pennebaker, NASTF Chair (Orinda Motors)  
Mike Demers (Sons NAPA NJ)  
Edwin Hazzard (Auto Tech Sys)  
Kirk Holland (Aggieland Auto)  
John Jenkins (CAS New England)  
Jack Molodanof (ASCCA/CAA)  
Chuck Olsen (Diagnostic Services)

Justin Schroeder (Roush Performance)  
Bob Stewart (General Motors)  
Valerie Sullivan (American Honda)  
Danny Uhls (Nissan)  
Skip Potter, Exec Dir (NASTF)

ABSENT:

Dave Zwalina, Co-chair (Automotive One)

Douglas convened the meeting at 11:01am (ET) and S. Potter conducted roll call.

Potter reported no operational issues with the SIR, encouraging SIC members to occasionally review the [SIR Achive](#) with a watchful eye for suggestions and errors.

Douglas solicited the SIC for comments, questions and issues which would be a concern to this committee by OEMs or technicians. Demers inquired about the availability of service information from small OEM, [Mobile Ventures](#). Douglas and S. Potter will research this OEM and report back to the SIC. Further, Demers asked a question about the legitimacy of remote programming services. The NASTF VSC leadership is notified of this question and will be responsible for follow-up.

S. Potter updated the SIC on progress to implement suggested standardization of nastf.org pages using the **Honda/Acura** pages as a template. When completed, all OEMs will have their brand badge pictured on the [OEM RESOURCE CENTER](#) page, where (for example) the ACURA icon would be selected to display the [OEM Master Page](#), where a standard set of common questions would be answered to consistently and easily direct technicians to the OEMs technical information. Often, but only when necessary, intermediary NASTF pages will be referenced to provide additional instructions or guidance as we will do in standard formats as found on the OEM's [Reprogramming page](#) and the [OEM Scan Tool Resource Center](#) page. The Scan Tool Resource Center is maintained by ASA and embedded in a page on nastf.org, supplemented by NASTF staff with "Additional Information" only as necessary. S. Potter notified the SIC that pictures used on the OEM Resource Center index page were donated by I-CAR, as obtaining official logo art from OEMs has, so far, proven tedious and unproductive.

S. Potter updated the SIC that the addition of heavy duty OEMs to NASTF duties are being added as established for the SIR and OEM Service Website index. Forty-two LV and HD OEMs with 75 badges have been identified for NASTF service.

The meeting was adjourned at 11:35am (ET)

The next meeting of the Service Information Committee will be **11am (ET)/8am (PT), Wednesday, March 9, 2016**. Conference call/Go2Meeting dial-in numbers will be emailed to the committee of record one week in advance of the meeting.

ALERT: The [NASTF Spring 2016 General Meeting](#) is scheduled for the afternoon of Wednesday, March 2, 2016 in conjunction with ASA Midwest's [VISION HiTech Education Expo](#) in Overland Park, KS.