

The meeting was called to order by Bob Stewart of GM at 11AM Eastern.

PAST ACTION ITEMS: Claude Hensley reported on past action items. Updates have been made to the tutorial web-guides but GM and Honda have made some slight changes that are not reflected in the current PDF's. Some further discussion has been made of FindAVSP.com. Jim Hetchler, a prominent member of the locksmith community, has taken the initiative to Register the name, and will transfer it to NASTF whenever we are ready.

USAGE AND SIGN-UPS REPORT: David reported continued high sign-up rates. The ratio of Auto Tech sign-ups vs. Locksmiths has tilted more towards locksmiths again. David attributes that to more pressure being put on the franchised dealers by OE's to account for all key code transactions, which puts pressure on the Code Brokers. Additionally efforts we have made to enforce policy compliance has resulted in more sign-ups and especially more sub-account applications. David reported so far this year, we are at 657,000 plus, security data transactions which is well on pace to break one million for the year.

SDRM PROMOTION: In late July, David Lowell worked at NACE. Claude worked at ALOA. Both reported that in general response was good, and has or will result in a number of sign-ups.

NICB REPORT: Both Ivan Blackman and Jennifer Palacz were at a conference this week and could not attend VSC. Jennifer was on the Oversight Committee meeting yesterday and between David and Claude we pieced together the NICB report she gave on that call. One highlight is that the NICB report is being given to David monthly now instead of quarterly. David is using this information to quickly initiate audits, or even suspensions, but most of the report appeared to be repo / auction keys.

AUDIT TRENDS: David reported in general, compliance is getting better due to audits and suspension of several accounts that appeared to be sharing data or otherwise violating policy. One thing of note is that David is continuing to audit any activity in the first month, by new sign-ups.

SECURITY RELATED SIR's: Skip Potter reported nine SIR's related to security since our last meeting. All have been resolved, or closed. Several were SIR's where the person was trying to access Security data or parts, but had yet to sign up for SDRM.

GM SITE CHANGES: Bob Stewart reported some slight changes to their site. One addition was a CAPTCHA on their site to help defeat Bots.

GLOBAL AND ALLIANCE RFP: Steve Douglas joined the call and briefed the group on the RFP (Request for Proposal) and its progress. Several outside firms have been contacted and soon, one will be contracted to review the SDRM for holes or potential holes, in our security and procedures.

PWG: Claude reported no meetings of Policy Work Group, and mentioned that meetings would be premature pending the outcome of the RFP / Outside Audit.

CANADIAN UPDATE: John Norris reported eighty five VSP's in Canada, along with improved amount of data available from some of the OE's that were already participating. John also reported they have instituted FindAVSP.CA Part of their sign-up forms is a permission slip to enter the VSP's info into the database.

KAIZEN (Continual Improvement): Claude noted several items that are an improvement. Getting NICB Report on a monthly basis, setting the tone by auditing new accounts, as well as the upcoming outside audit, are all notable improvements.

NEW BUSINESS: Bob Stewart called for new business but none was brought to the floor.

ACTION ITEMS: Claude took the continuing action item to keep the web-guides up to date and also to have further discussions with Jim Hetchler and Skip re Find-A-VSP. Claude also has the action item to connect the final SRC member with SRC Chair, Scott Brown. Claude has recruited a candidate from ALOA.

NEXT MEETING: The next meeting was announced for Wednesday, October 28th at 11AM Eastern

ADJOURN: Bob Stewart adjourned the meeting at 11:55AM Eastern.

ATTENDANCE

Co-Chair, Bob Stewart	General Motors	John Norris	NATA Canada
Co-Chair, Claude Hensley	Lock Man Locksmith	Jim Parrie	ALOA, and SRC
Marie Bosio	Not identified	Jerry Riedel	Dent Wizard
Brian DeAscentiis	Subaru	Donny Seyfer	Seyfer Automotive
Steve Douglas	Alliance of Automobile Mfgs.	David Stovall	Toyota
Jim Garrido	Mobile Diagnostics Group	Valerie Sullivan	Honda
Jim Hetchler	Key Pro	Jim VonEhr	Nissan
Dave Lanspeary	ASA-AZ	Rene Young	NATA Canada
Tony Molla	ASA	Skip Potter	NASTF
		David Lowell	ASA/NASTF SDRM

Sincerely,

Bob Stewart and Claude Hensley

SRC Co-Chairs