

NASTF Service Information Committee Meeting
By Conference Call, Wednesday, June 24, 2015

Meeting Summary

ATTENDING:

Steve Douglas, Co-chair	Frank Krich	Valerie Sullivan
Dave Zwalina, Co-chair	Dave Lanspeary	Jim Von Ehr
Allen Pennebaker, NASTF	Chuck Olsen	Karen Wilmoth
Michael Demers	Justin Schroeder	Renee Young
Kirk Holland	Dan Selke	
Kurt Immekus	Bob Stewart	Skip Potter, Exec Dir

Zwalina convened the meeting at 11:01am (ET) and conducted roll call.

Potter announced the successful integration of the NASTF SIR web service into the primary NASTF website and membership database providing the Committee with a tour of the new, but similar view. SIR access is available from the homepage of www.nastf.org as well as from a shortcut, www.nastf.org/FileSIR. The most significant changes for clients filing an SIR is:

- The prerequisite responsibilities for technicians is much more obvious
- Use of the SIR will capture technician contact information for newsletter distribution
- Integration with nastf.org provides process efficiencies for staff

Douglas led a review of SIC resource responsibilities to include the OEM Website Index, Reprogramming Information, Scan Tool Resource Center, SIR and the Service Information Matrix. In a discussion of the updating of the Reprogramming pages on nastf.org, the Committee cautioned against expanding into education projects when the original mission was to only provide a reference interface to OEM technical website resources. In a discussion about the Scan Tool Resource Center the committee noted that some links were inoperative and some OEM tool information may be out-of-date. There was a sense that the detail captured for this service may be overwhelming and Potter agreed to consult with Seyfer for a resolution of this question. Potter announced that the old Service Information Matrix was still available in an archive on nastf.org but that it was not significantly visible. The Committee agreed that the matrix concept was now unnecessary and that the rewriting of nastf.org pages to focus on technician search titles or questions with links to answers found on the OEM technical site pages is preferable when possible.

The meeting was adjourned at 11:45am (ET)

The next meeting of the Service Information Committee will be **11am (ET)/8am (PT), Wednesday, September 23**. Conference call/Go2Meeting dial-in numbers will be emailed to the committee of record before March 18.

ALERT: The NASTF Fall 2015 General Meeting is scheduled for the afternoon of Wednesday, November 4, in conjunction with AAPEX in Las Vegas.