

NASTF Collision Repair Committee
Conference Call – Wednesday, January 21, 2015
Meeting Minutes

Attending:

Gary Ledoux (Co-chair)
Betsy Beckwith
Chuck Olsen
Aaron Schulenburg
Billy Walkowiak
Rene Young
Mark Zoba

Jessica Andrews (Guest)
Skip Potter (Executive Director)

Absent:

Tim Morgan (co-chair)

Ledoux convened the meeting at 11:03am eastern and confirmed attendance.

Ledoux informed the CRC that it would be responsible for development of the opening featured session during the March 19, NASTF Spring 2015 General Meeting in Secaucus, NJ held in conjunction with AASP-NJ's NORTHEAST event.

Michael Quinn had submitted a topic suggestion which was adopted by the Co-chairs as a panel discussion titled, **Validation of Collision Repair Workmanship**. (Possible tag line: What should OEMs consider? What do shops hope to avoid?) Ledoux informed the CRC that the following panelists had been invited (but are not yet confirmed): G.W. & Sons Auto Body: Gary Wano, Toyota: Jeff Hilton, ICAR: John Bosin, VeriFacts: Farzam Afshar and Assured Performance: Aaron Clark). Several people have indicated an interest in serving as moderator of the one-hour session (1:15pm-2:15pm Eastern time) but no selection has been made.

Ledoux led a committee discussion to examine the scope of this topic and what issues should serve as the focus of the panel's questions. Immediately, the CRC realized that this topic could easily sprout in several unintended directions, including: Insurance interests in validation, OEM validation of independently published procedures and the components in validating a specific repair job.

The CRC suggested the panel focus on (1) what may be the most important elements for an OEM to consider when adopting a validation parameter, and (2) what concerns would shops have in working under the various validation options?

General questions that relate to this focus may include:

- What options should be considered in a validation: self-assessments, shop capabilities, specific repair jobs, etc.
- What is the value to the OEM and industry in currently existing validation services?
- What will an OEM do with a validation?
- Is there a benefit in validation for the shop? For the industry?
- What are the shop's (and technician's) concerns with validation parameters? Time and financial costs, etc?

Continued...

Page 2
CRC Conf Call
January 21, 2015

The CRC (including those not attending the conference call) were encouraged to submit (to skippotter@nastf.org) other comments and questions for this panel as soon as possible.

The actual discussion outline will be established by the panelists, moderator, CRC co-chairs and the NASTF Executive Director in a planning conference call intended to take place before February 6.

Potter was instructed to email each panelist to determine their interest and availability to volunteer in this event; and will report the results back to the CRC.

CRC Members were asked to assist in marketing this session to the collision industry with the goal of attracting attendance in-person in Secaucus and also for live, online attendance for the webcast. To volunteer or discuss your involvement in this regard, email skippotter@nastf.org.

The Meeting was adjourned at 11:35am eastern.