

NASTF Service Information Committee Meeting
By Conference Call, Wednesday, December 17, 2014

Meeting Summary

ATTENDING:

Steve Douglas, Co-chair
Michael Demers
Charlie Gorman
Kurt Immekus
Frank Krich
Allen Pennebaker

Julia Rege
Dan Selke
Jim Von Ehr
Jeff Walter
Renee Young

Skip Potter, Exec Dir

ABSENT:

Dave Zwalina, Co-chair

Douglas convened the meeting at 11:01am (ET) and conducted roll call.

Potter presented a summary of SIR status noting the program-to-date total SIR count is 616 with 4 open SIRs, 2 Tesla and 2 heavy duty vehicles. Neither of those OEMs currently participates in the NASTF program but invitations have been made.

Regarding the pending committee project to replace the service information matrix with a more modern supplemental interface between the technician and the OEM service website, Potter related to the committee that he and Seyfer agreed to proceed with design of an OEM page on nastf.org asking for help from NASTF make-specific (independent technician) experts (who are already acting as consultants to Potter on SIR and other technical issues). Immekus (VW/Audi) offered to provide possible names to add to Potter's list of make-specific experts. Demers suggested Potter review a similar resource offered by Drew Technologies.

Douglas notified the committee that the NASTF Board of Directors has been engaged in editing the 2006 Service Information Standard Agreement to make it compatible with the 2014 Memorandum of Understanding (MOU) signed now by most automakers. The MOU governs unresolved SIRs with an independent Dispute Resolution Panel (DRP) and the NASTF SI Standard is edited to reflect cooperation between NASTF and the DRP. Douglas reviewed the extensive editing of the document and it as a NASTF operational guide, no longer an agreement between NASTF and the OEM. Upon approval by the NASTF Board (possibly as soon as 12/18/2014), the new document will be posted to nastf.org. Douglas (the Alliance) and Rege (Global Automakers) will be responsible for notifying the appropriate personnel at their member OEM of this change.

In New Business, Demers inquired about availability of a VW diagnostic tool and also of a Nissan Consult kit. OEMs agreed to investigate his concerns outside the committee conference call.

The meeting was adjourned at 11:34am (ET)

The next meeting of the Service Information Committee will be **11am (ET)/8am (PT), Wednesday, March 25**. Conference call/Go2Meeting dial-in numbers will be emailed to the committee of record before March 18.

ALERT: The NASTF Spring 2015 General Meeting is scheduled for the afternoon of Thursday, March 19, in conjunction with the AASP-NJ's NORTHEAST2015 in Secaucus, NJ (NYC metro).