



For Immediate Release

Contact: Mary Hutchinson
(703) 669-6643
E-mail: mhutchinson@ase.com

NASTF Improves Information Request System

Leesburg, Va., July 21, 2009 - The National Automotive Service Task Force (NASTF) announced today that a new, more accessible Information Request System is available to allow individuals to submit information requests for any incidents of missing service information they may encounter. The new module also allows anyone to view the history of information request submissions since December 2004.

“We are always looking for ways to make the NASTF process more accessible, and the changes to the existing Information Request System do just that,” said Charlie Gorman, chairman of NASTF.

Users can access the information request system through the NASTF website at www.nastf.org/informationrequest. “Technicians need to have a way to access critical OEM service information and address any shortcomings in what is available quickly and efficiently,” Gorman continued. “Providing this access and a process for identifying gaps in service information is at the heart of the NASTF mission.”

Gorman also thanked the International Automotive Technicians Network (iATN) for their support in hosting the Information Request process up to this point. “We are grateful for the support of all of our industry partners and wish to offer a special thanks to the folks at iATN who have been invaluable in getting the NASTF process established and facilitating its growth and acceptance within the service industry.”

NASTF was established in 2000 to identify, communicate and resolve gaps in the availability and accessibility of automotive service information, service training, diagnostic tools, and equipment for the benefit of automotive service professionals and their customers. NASTF was incorporated in 2006. Additional details can be found at www.nastf.org.

As a 501(c)6 not-for profit organization, NASTF takes no position on any legislation that may be proposed or pending in state or national legislative bodies.

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